

The December 1, 2022, version of the Schedule introduces a new section for Virtual Care Services within the Consultations and Visits section, which outlines payment rules and provides commentary related to these services.

This EPC Billing Brief provides case-based examples to illustrate the application of many of the Virtual Care payment rules and conditions.

The EPC welcomes suggestions for other case-based examples to assist in the understanding of the new Virtual Care Services. If you have suggestions, please send an email (<mailto:info@oma.org>) to the attention of the joint Ministry of Health/OMA Education and Prevention Committee.

Example 1: Initiating a virtual care service

Ms. Masalis is a patient of Dr. McCallum (a family physician) with a diagnosis of Type 2 diabetes mellitus. Her last appointment (in person) was four months ago. Based on Dr. McCallum's clinic notes, the medical office assistant contacted Ms. Masalis to schedule a routine appointment to re-assess her diabetic control. Ms. Masalis requested a virtual appointment which is booked and completed using a verified video solution (<https://www.ontariohealth.ca/system-planning/digital-standards/virtual-visits-verification/verified-solutions-list>) and fulfills Schedule requirements for a diabetes management assessment including maintenance of a diabetic flow sheet.

What is eligible for payment?

Explanation:

- Dr. McCallum has an established/ongoing relationship with Ms. Masalis.
- While the appointment was initiated by the physician's medical office assistant, it constituted a medically necessary follow-up service.
- Dr. McCallum may claim a Comprehensive Virtual Care Service by video, for the assessment rendered (in this case, K030A, since he performed a K030A involving a direct physical encounter in the preceding 12 months).
- A virtual K030A requires a preceding in-person K030A **within the preceding year**.
- If there was no K030A with a direct physical encounter in the preceding 12 months, an A007A would be eligible for payment.