

6.8 Remittance Advice Explanatory Codes

Eligibility

- EA Service date is not within an eligible period - services provided on or after the 20th of this month will not be paid unless eligibility status changes
- EV Check health card for current version
- EF Incorrect version code - services provided on or after the 20th of this month will not be paid unless the current version code is provided
- E1 Service date is prior to start of eligibility
- E2 Incorrect version code for service date
- E4 Service date is after the eligibility termination date
- E5 Service date is not within an eligible period
- J7 Claim submitted six months after service date
- GF Coverage lapsed - bill patient for future claims

General

- 09 Fee Schedule Code(s) used is not correct – resubmit using appropriate code(s) from OHIP Schedule of Benefits
- 16 Premium not applicable
- 30 This service is not a benefit of the ministry
- 32 Ministry records show that this service has already been claimed for payment to the patient
- 35 Ministry records show this service rendered by you has been claimed previously
- 36 Ministry records show this service has been rendered by another practitioner, group, lab
- 37 Effective April, 1993 the listed benefit for this code is 0 LMS units
- 40 This service or related service allowed only once for same patient
- 48 Paid as submitted - clinical records may be requested for verification purposes
- 49 Paid according to the average fee for this service - independent consideration will be given if clinical records/operative reports are presented
- 50 Fee allowed according to the appropriate item in the current ministry [Schedule of Benefits for Physician Services](#)
- 51 Fee Schedule Code changed in accordance with Schedule of Benefits
- 52 Fee for service assessed by medical consultant
- 53 Fee allowed according to appropriate item in a previous ministry Schedule of Benefits
- 54 Interim payment claim under review

6.8 Remittance Advice Explanatory Codes (continued)

General (continued)

- 55 This deduction is an adjustment on an earlier account
- 56 Claim under review
- 57 This payment is an adjustment on an earlier account
- 58 Claimed by another physician within your group
- 59 Health Care Provider's notification - WCB claims
- 61 OOC claim paid at greater than \$9999.99 (prior approval on file)
- 62 Claim assessed by assessment officer
- 65 Service included in approved hospital payment
- 68 Hospital accommodation paid at standard ward rate
- 69 Elective services paid at 75% of insured costs
- 70 OHIP records show corresponding procedure(s)/visit(s) on this day claimed previously
- 80 Technical fee adjustment for hospitals and IHFs
- AP This payment is in accordance with legislation-if you disagree with the payment you may appeal
- DM Paid/disallowed in accordance with ministry policy regarding emergency department equivalent
- EB Additional payment for the claim shown
- I2 Service is globally funded
- J3 Approved for stale date processing
- Q8 Laboratory not licensed to perform this test on date of service
- SR Fee reduced based on ministry utilization adjustment - contact your physician/practitioner
- TH Fee reduced per ministry Payment Policy - contact your physician

6.8 Remittance Advice Explanatory Codes (continued)

Consultations

- C1 Allowed as repeat/limited consultation/midwife-requested emergency assessment
- C2 Allowed at reassessment fee
- C3 Allowed at minor assessment fee
- C4 Consultation not allowed with this service - paid as assessment
- C5 Allowed as multiple systems assessment
- C6 Allowed as Type 2 Admission Assessment
- C7 An admission assessment C003A or general re-assessment C004A may not be claimed by any physician within 30 days following a pre-dental/pre-operative assessment
- C8 Payment reduced to geriatric consultation fee – maximum number of comprehensive geriatric consultations has been reached
- C9 Allowed as in-patient interim admission orders – initial assessment already claimed by other physician

Critical Care

- G1 Other critical/comprehensive care already paid

Diagnostic and Therapeutic Procedures

- D1 Allowed as repeat procedure; initial procedure previously claimed
- D2 Additional procedures allowed at 50%
- D3 Not allowed in addition to visit fee
- D4 Procedure allowed at 50% with visit
- D5 Procedure already allowed - visit fee adjusted
- D6 Limit of payment for this procedure reached
- D7 Not allowed in addition to other procedure
- D8 Allowed with specific procedures only
- D9 Not allowed to a hospital department
- DA Maximum for this procedure reached - paid as repeat/chronic procedure
- DB Other dialysis procedure already paid
- DC Procedure paid previously not allowed in addition to this procedure - fee adjusted to pay the difference
- DD Not allowed as diagnostic code is unrelated to original major eye exam
- DE Laboratory tests already paid - visit fee adjusted
- DG Diagnostic/miscellaneous services for hospital patients are payable on a fee-for-service basis - included in hospital global budget
- DH Ventilatory support allowed with Haemodialysis

6.8 Remittance Advice Explanatory Codes (continued)

Diagnostic and Therapeutic Procedures (continued)

- DL Allowed as laboratory test in private office
- DM Paid/disallowed in accordance with MOH policy regarding an Emergency Department Equivalent
- DN Allowed as pudendal block in addition to procedure as per stated policy
- DP Procedure paid previously allowed at 50% in addition to this procedure - fee adjusted to pay the difference
- DS Not allowed – mutually exclusive code billed
- DT In-patient technical fee not allowed
- DV Service is included in Monthly Management Fee for Long-Term Care Patients
- DX Diagnostic code not eligible with FSC

Fractures

- F1 Additional fractures/dislocations allowed at 85%
- F2 Allowed in accordance with transferred care
- F3 Previous attempted reductions (open or closed) allowed at 85%
- F5 Two weeks aftercare included in fracture fee
- F6 Allowed as Minor/Partial Assessment

Hospital Visits

- H1 Admission assessment or ER assessment already paid
- H2 Allowed as subsequent visit; initial visit previously claimed
- H3 Maximum fee allowed per week after 5th week
- H4 Maximum fee allowed per week after 6th week to paediatricians
- H5 Maximum fee allowed per month after 13th week
- H6 Allowed as supportive or concurrent care
- H7 Allowed as chronic care
- H8 Master number and/or admission date required for in-hospital service
- H9 Concurrent care already claimed by another doctor
- HA Admission assessment claimed by another physician - hospital visit fee applied
- HF Concurrent or Supportive Care already claimed in period
- HM Invalid master number used on date of service

6.8 Remittance Advice Explanatory Codes (continued)

Laboratory

- L1 This service paid to another laboratory
- L2 Not allowed to non-medical laboratory director
- L3 Not allowed in addition to this laboratory procedure
- L4 Not allowed to attending physicians
- L5 Not allowed in addition to other procedure paid to another laboratory
- L6 Procedure paid previously to another laboratory, not allowed in addition to this procedure - fee adjusted to pay difference
- L7 Not allowed - referred specimen
- L8 Not to be claimed with prenatal/fetal assessment as of July 1, 1993
- L9 Laboratory services for hospital in-patients are not payable on a fee-for-service basis-included in the hospital global budget
- LA Lab service is funded by special lab agreement
- LS Paid in accordance to Special Lab Agreement

Paediatric Care

- P2 Maximum fee allowed for low-birth weight care
- P3 Maximum fee allowed for newborn care
- P4 Fee for newborn/low-birth weight care is not billable with neonatal intensive care
- P5 Over-age for paediatric rates of payment
- P6 Over-age for well baby care

Obstetrics

- O1 Fee for obstetric care apportioned
- O2 Previous prenatal care already claimed
- O3 Previous prenatal care already claimed by another doctor
- O4 Office visits relating to pregnancy and claimed prior to delivery included in obstetric fee
- O5 Not allowed in addition to delivery
- O6 Medical induction/stimulation of labour allowed once per pregnancy
- O7 Allowed as subsequent prenatal visit. Initial prenatal visit already claimed
- O8 Allowed once per pregnancy
- O9 Not allowed in addition to post-natal care

6.8 Remittance Advice Explanatory Codes (continued)

Office and Home Visits

- V1 Allowed as repeat assessment - initial assessment previously claimed
- V2 Allowed as extra patient seen in the home
- V3 Not allowed in addition to procedural fee
- V4 Date of service was not a Saturday, Sunday, or a statutory holiday
- V5 Only one oculo-visual assessment (OVA) allowed within a 12-month period for age 19 and under or 65 and over and one within 24 months for age 20-64
- V6 Allowed as minor assessment - initial assessment already claimed
- V7 Allowed at medical/specific reassessment fee
- V8 This service paid at lower fee as per stated ministry policy
- V9 Only one initial office visit allowed within 12-month period
- VA Procedure fee reduced. Consultation/visit fees not allowed in addition
- VB Additional OVA is allowed once within the second year for patients aged 20-64, following a periodic OVA
- VG Only one geriatric general assessment premium per patient per 12-month period
- VM Oculo-visual minor assessment is allowed within 12 consecutive months following a major eye exam
- VP Allowed with specific visit only
- VS Date of service was a Saturday, Sunday or statutory holiday
- VX Complexity Premium not applicable to visit fee

Radiology

- X2 G.I. tract includes cine and video tape
- X3 G.I. tract includes survey film of abdomen
- X4 Only one BMD allowed within a 24 month period for a low risk patient

6.8 Remittance Advice Explanatory Codes (continued)

Surgical Procedures

- S1 Bilateral surgery, one stage, allowed at 85% higher than unilateral
- S2 Bilateral surgery, two stage, allowed at 85% higher than unilateral
- S3 Second surgical procedure allowed at 85%
- S4 Procedure fee reduced when paid with related surgery or anaesthetic
- S5 Not allowed in addition to major surgical fee
- S6 Allowed as subsequent procedure-initial procedure previously claimed
- S7 Normal pre-operative and post-operative care included in surgical fee
- SA Surgical procedure allowed at consultation fee
- SB Normal pre-operative visit included in surgical fee - visit fee previously paid-surgical fee adjusted
- SC Not allowed major pre-operative visit already claimed
- SD Not allowed-team/assist fee already claimed
- SE Major pre-operative visit previously paid and admission assessment previously paid - surgery fee reduced by the admission assessment

Dental Services

- T1 Fee allowed according to surgery claim

Health Examinations

- R1 Only one health exam allowed in a 12-month period

Maxima

- M1 Maximum fee allowed or maximum number of services has been reached same/any provider
- M2 Maximum allowance for radiographic examination(s) by one or more practitioners
- M3 Maximum fee allowed for prenatal care
- M4 Maximum fee allowed for these services by one or more practitioners has been reached
- M5 Monthly maximum has been reached
- M6 Maximum fee allowed for special visit premium - additional patient seen
- MA Maximum number of sessions has been reached
- MC Maximum of 2 patient case conferences has been reached in a 12-month period
- MN Maximum allowable for sleep studies in a 12-month period by one physician has been reached
- MX Maximum of 2 arthroscopy 'R' codes with E595 has been reached

6.8 Remittance Advice Explanatory Codes (continued)

Reciprocal Medical Billing (RMB)

60 Not a benefit of RMB agreement

RD Duplicate, paid by RMB

Independent Health Facilities (IHF) Explanatory Codes

FF Additional payment for the claim shown

I2 Service is globally funded

I3 FSC is not on the IHF licence profile for the date specified

I4 Records show this service has been rendered by another practitioner, group or IHF

I5 Service is globally funded and FSC is not on IHF licence profile

I6 Premium not applicable

I7 Claim date does not match patient enrolment date

I8 Confirmation not received

I9 Payment not applicable/expired

Inquiries

Inquiries regarding **overpayments** or **underpayments** should be made within one month of the remittance advice on which the payment appears and **must** be made and resolved within six months from the service date for any adjustments to payments to occur. Inquiries should be submitted to your ministry claims processing office (refer to [Section 1.2 – Office Locations and Contact Numbers](#)) on a [Remittance Advice Inquiry \(form 918-84\)](#).

Resubmission of Outstanding Claims

Claims outstanding for two payment cycles after submission should be resubmitted if payment has not been reported on the remittance advice; however, claims should be submitted as soon as possible after the service is rendered because this does not apply to claims where resubmission after two payment cycles would exceed the time limits for submitting accounts as per regulatory requirements (no later than six months after the service is rendered).